



MAINTENANCE SELF-HELP SOLUTION

ELECTRICAL FAILURE

If all the electric in your home is out, call the power company that serves your area. If service is out to the neighborhood, management has no control.

PARTIAL FAILURE

If some electric is working and some is not, you may have a blown fuse or tripped breaker. This is your responsibility to fix. If you replace the fuse or reset the breaker and it goes right back out, this is indicative of a short. Leave it off and call the MMI emergency number.

Another common cause of a partial failure is a tripped GFI outlet. These are the outlets usually found in kitchens and bathrooms that have the two buttons: Test and Reset. Press the reset and see if that restores the power. GFI outlets turn-off an entire circuit; not just that outlet.

Garbage disposals have a built-in circuit breaker. Look underneath to see if there is a button. Push the button and test the disposal. If the disposal is the only thing not working, call the MMI non-emergency line.

TOTAL FAILURE

Most homes have a main fuse or circuit breaker. If you have checked all breakers and fuses and have contacted the power company to ensure that power is on in the neighborhood, call the MMI emergency number.

SPARKING OR FIRE

It is normal for a small spark to appear when you plug or unplug a cord from an outlet. At no time is it normal for a flame to appear or for sparks to be thrown when nothing is being plugged or unplugged. Leave the outlet with nothing plugged-in and turn off the breaker (all if you are uncertain which controls the outlet) and call the MMI emergency number.