



MAINTENANCE SELF-HELP SOLUTION

REFRIGERATOR NOT WORKING

The assumption is always that there is a problem with the refrigerator when the refrigerator does not work. But, they run on electric. If the light bulb comes on and the refrigerator is not cooling, there is a problem. You should call MMI's emergency line, but realize that most appliance service companies do not respond as emergencies. Make other arrangements for your food—either have neighbors hold it or purchase dry ice from a grocery or ice store.

If the light bulb does not come on (assuming that it has been working and is not burned-out) and the refrigerator is not cooling, the first thing to do is to check the circuit breakers. If the breakers are okay, we need to check the outlet. Either plug a lamp into the outlet where the refrigerator was plugged in and see if it works or run an extension cord from the refrigerator to an outlet you know to be working. If the refrigerator is now running, call MMI's emergency line for an electrical repair.

In any case, you are responsible for your food. You must make arrangements to preserve the food because there would be no reimbursement.